

Resources about Landlord and Tenant Rights:

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Attorney General's Office Landlord and Tenant Rights Guide:

www.mass.gov/doc/the-attorney-generals-guide-to-landlordtenant-rights/download

Attorney General's Office Multilingual Resources (Recursos multilingües):

www.mass.gov/ago/language

Attorney General's Office Contact:

www.mass.gov/ago

File a Complaint about an Unfair or Deceptive Trade Practice Online:

www.mass.gov/how-to/file-a-consumer-complaint

File A Consumer Complaint:

www.mass.gov/how-to/file-a-consumer-complaint

When Conditions in Your Apartment are Affecting Your Health:

www.mass.gov/doc/apartment-conditions-reasonable-accommodations-guidance/download

AGO General Assistance Hotline: (617) 727-8400

Fair Labor Division *(Protecting workers from exploitation by enforcing wage and hour, public construction, and child labor laws): (617) 727-3465*

Civil Rights Division *(Enforces and safeguards Constitutional and statutory civil rights and liberties on behalf of Massachusetts residents): (617) 963-2917*

Health Care Division *(Enforces health care laws to protect the rights of Massachusetts consumers): (888) 830-6277*

Insurance and Financial Services Division *(Performing key consumer protection functions, including securities enforcement, insurance and lending enforcement, insurance rate cases and advocacy, and consumer mediation and advocacy): (888) 830-6277*